

Crayon CSSS Dorval-Lachine-LaSalle

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BRIEF DESCRIPTION OF THE TOOL:

On the pencil can be found (in French and English), the rights of CSSS users and contact information for the office of the Ombudsman. This prevention tool could be used for different purposes during outreach events.

Tool name	Crayon de sensibilisation aux droits des usagers du CSSS Dorval-Lachine-LaSalle
Document type	Pencil
Type(s) of abuse	Prevention
Intended for	Users, residents, employees
Issued by (organization)	Users Committee of the CSSS in collaboration with the Commissioner for Complaints
City (region)	Montreal
Creation date	2008
Number of people reached	800
Contact person (contact information of the organization)	Office of local complaints and quality of services / <i>Ombudsman</i> CSSS Dorval-Lachine-LaSalle 1900 Notre-Dame Street Lachine, Quebec H8S 2G2 Phone: 514 364-6700 ext. 234 Email: Clheureux@ssss.gouv.qc.ca
How to get the tool	Amalgame Communications 114 Industriel Boul. 2 nd floor Repentigny, Quebec J6A 4X7 Phone: 514 645-6884 ext. 5 Fax: 514 645-6884 Distinctive features: Bilingual Delivered in priority to employees who promote users' rights An information session is offered during the distribution



FORMATEUR