

## Présomption de violence à l'égard d'un résident

i-3

NO-HZMKRHZ-

### BRIEF DESCRIPTION OF THE TOOL:

The preamble to the policy reads: "residents of the Maimonides Geriatric Center have the right to be treated with respect and dignity and to live free from physical or emotional abuse which threatens their well-being or prevents full enjoyment of their property " (Maimonides Geriatric Center, 2009: 1).

With this in mind, the Maimonides Geriatric Center has felt obliged "to enforce the compliance to these rights by establishing policies and procedures of investigation to be followed as soon as a case of violence alerts residents, families of residents, visitors, companions or by the Center's workers" (ibid.). Therefore, the employees of the institution, the residents and their relatives are all aware of these policies and procedures.

The objective of this tool is to "protect the residents of the Maimonides Center against all forms of violence from other residents, family members, visitors, companions or service workers through denunciation of these acts and a scrupulous investigation" (ibid.).

<b>Tool name</b>	Présomption de violence à l'égard d'un résident
Document type	Policy, procedure
Type(s) of abuse	All
Intended for	Service workers and managers of geriatric centers, family
Issued by (organization)	Maimonides Geriatric Centre
City (region)	Montreal
Creation date	1999 [revised 2005, 2006, 2009]
Number of people reached	1 500
Contact person (contact information of the organization)	Linda August, Lucie Tremblay  Maimonides Geriatric Centre 5795 Caldwell avenue Montreal, Quebec H4W 1W3  Phone: 514 483-2121 Fax: 514 483-1561 Email: <a href="mailto:linda.august@ssss.gouv.qc.ca">linda.august@ssss.gouv.qc.ca</a> <a href="mailto:lucie.tremblay@ssss.gouv.qc.ca">lucie.tremblay@ssss.gouv.qc.ca</a>
Number of pages	6
	How to get the tool: Contact Linda August or Lucie Tremblay
	Distinctive features: This policy helps break the silence and intervene respectfully.

