

**Le respect de la dignité humaine est la règle d'or de notre code d'éthique**

**NO-IZMVRMIZ-**

**BRIEF DESCRIPTION OF THE TOOL:**

This code of ethics lays out the rights of residents: the right to information, confidentiality, respect of his or her person, security against risks, protection against any form of abuse, the right to a personalized service and, finally, the right to participate in decision-making, when concerned, even if incapacitated. The various service workers therefore commit to adopt behaviors and attitudes that demonstrate compassion and mutual respect. This means, concretely, to respect residents, with regards to beliefs, confidentiality of personal information or confidences made by the resident. Service workers also agree to maintain a positive and harmonious working environment and to seek, in case of conflicts, solutions in a spirit of mutual help and recognition of each other's contribution. Finally, the code of ethics defines the responsibilities of the resident and his family: respect for the rules of the institution, responsibility to get informed, cooperation with staff and courtesy towards other residents.

<b>Tool name</b>	Le respect de la dignité humaine est la règle d'or de notre code d'éthique
Document type	CHSLD Code of Ethics
Type(s) of abuse	
Intended for	All those who work with clients of CHSLDs
Issued by (organization)	CHSLD Vigi Santé
City (region)	Montreal and other regions
Creation date	Revised Code of Ethics by the Board, February 2007
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Number of pages	8
How to get the tool	Contact Maryse Soulières
Distinctive features	This code of ethics results from a sensitization and training process for all staff, and especially new employees, to raise awareness of the importance of respecting the rights of residents and to alert staff to the risks of abuse that seniors may suffer.

