

Programme de prise en charge des situations d'abus, de maltraitance et négligence dans les services à domicile

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NOUVEAU

BRIEF DESCRIPTION OF THE TOOL:

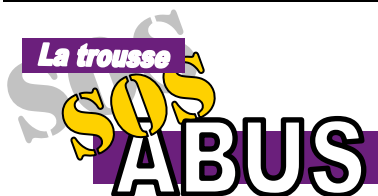
The RIFVEL program for taking charge of abuse and neglect situations in home services was initiated by the RIFVEL team and the Association pour la prévention et le maintien à domicile of the Canton of Vaud, on the basis of the ODIVA 360 tool.

The key concepts of the program for taking charge of abuse and neglect situations in home services are:

- Screening: Recognizing situations of abuse using indicators and follow-ups in records
- Prevention: Taking measures to reduce risks in the environment; taking charge of vulnerabilities and the evaluation of reporting

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Tool name	Programme de prise en charge des situations d'abus, de maltraitance et négligence dans les services à domicile
Document type	Support program
Type(s) of abuse	Abuse and neglect
Intended for	Home service workers
Issued by (organization)	Réseau Internet Francophone Vieillir en Liberté (RIFVEL)
City (region)	Montreal-Lausanne
Creation date	2005
Number of people reached	30 known home care services
Contact person (contact information of the organization)	Louis Plamondon Réseau Internet Francophone Vieillir en Liberté 4545 Queen Mary Avenue Montreal, Quebec H3W 1W5 Email: louis.plamondon@umontreal.ca Website: www.rifvel.org/index.php
Number of pages	30; all documents are online
How to get the tool	Available online: http://www.rifvel.org/programmeSAD/processus.php
	Distinctive features: Scientifically validated tool



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- Reporting: Procedures that are adapted to situations, allowing victims, relatives and service providers to get help in cases of alleged abuse; availability of monitoring protocols in head offices
- Protective measures: Emergency measures that must be implemented in serious situations where the abuses endanger the life or health of the elderly, ensuring the victim's protection against the assailant
- Remediation: Implementation of corrective actions, either by enhancing the autonomy of the elderly / the skills of the caregiver or through the intervention of third parties (professionals or others) in order to ensure the safety of the elderly and the termination of abuse