

**Grille d'intervention de base auprès de personnes âgées  
faisant potentiellement l'objet de mauvais traitements  
– procédure d'intervention de base**

**NO-HARM-2-**

**BRIEF DESCRIPTION OF THE TOOL:**

This intervention form is useful as a memory aid for the service worker.

One can find brief reminders about the purpose of the intervention and the preferred approach. Written on each form is the contact information of the interviewee, a description of the potentially abusive situation and the steps that have already been taken (if applicable). One may also include solutions that he or she envisions and the steps this person is prepared to take. A final section is devoted to follow-up.

<b>Tool name</b>	Grille d'intervention de base auprès de personnes âgées faisant potentiellement l'objet de mauvais traitements – procédure d'intervention de base
Document type	Intervention form
Type(s) of abuse	All
Intended for	All
Issued by (organization)	Table de concertation aux aînés, MRC Memphrémagog
City (region)	MRC Memphrémagog
Creation date	2003 [3 <sup>rd</sup> edition] [1996]
Number of people reached	300
Contact person (contact information of the organization)	Paul Martel, community organizer  CSSS Memphrémagog 50 Saint-Patrice East Magog, Quebec J1X 3X3  Phone: 819 843-2292 ext 2320
Number of pages	2
How to get the tool	Contact Paul Martel
Distinctive features	Available in French and English Appendix A of the <i>Protocole de prévention et d'intervention contre les mauvais traitements faits aux personnes âgées</i> (Memphrémagog)

