

L'intervention auprès des aînés maltraités provenant des communautés ethnoculturelles et leur famille

P-15

PREVENTION

BRIEF DESCRIPTION OF THE TOOL:

"This guide is an educational tool to assist service workers involved with seniors from ethnocultural communities who are in abusive situations. It provides an understanding of the theoretical framework of this problem (the theories related to abuse and intercultural intervention) and provides guidelines on implementation.

It will also help service workers in defining their approach towards the family, the informal caregivers, or the abuser; so that they can stop or reduce the abuse, or ensure that it does not recur.

Topics related to senior abuse and intercultural intervention are reviewed; this guide starts with an overview of the cultural communities of Quebec. The next section describes and explains current theories of abuse, and appropriate practices and techniques to address it.

See next page

Tool name	L'intervention auprès des aînés maltraités provenant des communautés ethnoculturelles et leur famille : un guide à l'intention des intervenants – Série de recherche no 3
Document type	Guide
Type(s) of abuse	All
Intended for	Service workers, particularly those who are working on the frontline, with seniors and their families; and informal caregivers in ethnocultural communities
Issued by (organization)	CSSS Cavendish – Centre de recherche et d'expertise en gérontologie sociale(CREGÉS) Authors: Maxine Lithwick, Myrna Reis, Michael Stones, Katherine Macnaughton-Osler, Nadia Canderan
City (region)	Cote Saint-Luc
Creation date	1997
Contact person (contact information of the organization)	Suzanne Brodeur CREGÉS, CSSS Cavendish - University-affiliated center 5800 Cavendish boulevard 6 th floor Cote St-Luc, Quebec H4W 2T5 Phone: 514 484-7878 ext. 1463 Fax: 514 489-6675 Email: suzanne.brodeur.cvd@ssss.gouv.qc.ca creges.cvd@ssss.gouv.qc.ca
Number of pages	54
How to get the tool	Contact Suzanne Brodeur Distinctive features: Available in French and English Cost: \$15 One of the first tools in Quebec about elder abuse in ethnocultural communities Intercultural perspective Keywords: ethnocultural community, abuse, natural caregivers, informal caregivers, service workers, intervention, senior



Then follows a section dealing with theories of, and skills required for, intercultural intervention with seniors from ethnocultural communities and their families. To facilitate understanding, this guide provides examples drawn from an intercultural project and some relevant documentation.

Prevention of elder abuse is also addressed. It is considered from different angles: personal, family, community and institutional. The guide concludes with a list of legal, social, community and health resources" (CSSS Cavendish, 1997: 6).

Here are the sections that comprise this document:

- **Introduction**
 - Objectives of the guide
 - Intended audience
 - How to use this guide

- **Mistreatment of seniors from ethnocultural communities**
 - Current theory and practice
 - Theories
 - Practices
 - Screening
 - Intervening with an elder and his family
 - Intervening with the abuser
 - Theory and practice of intercultural intervention
 - Theories
 - Practices
 - Screening
 - Intervening with an elder and his family
 - Intervening with the abuser

- **Prevention**
 - The individual level
 - Social support networks and family
 - Adjusting services provided by institutions and organizations
 - Community initiatives

- **Resources**
- **Bibliography**
- **Suggested readings**