

Madeleine à la résidence des Ruisseaux

P-19

PREVENTION

BRIEF DESCRIPTION OF THE TOOL:

The DVD, which comes with an intervention guide, serves as a tool to raise awareness about the different forms of abuse that seniors may endure. It portrays Madeleine and her next door neighbors sharing stories of abuse experienced by them or their families.

Four different scenes of abuse are presented. It deals specifically with: violation of the rights to freedom of seniors, neglect, and physical and financial abuse. There is a special emphasis on the witnesses of abuse. The cases portrayed in the DVD are presented and expanded in the intervention guide. It defines each type of abuse and explains its consequences. It lists some indicators that can lead us to suspect abuse and the psychological symptoms most known to be associated with abuse. Resources and tips for preventing abuse are also offered.

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Tool name	Madeleine à la résidence des Ruisseaux
Document type	DVD and intervention guide
Type(s) of abuse	All (physical, psychological, financial and social)
Intended for	All, but particularly seniors Guide: groups and organizations representing seniors; community or institutional partners such as the CLSC, health professionals, social clubs, municipal and other community resources
Issued by (organization)	Tandem Rivière-des-Prairies Pointe-aux-Trembles
City (region)	Montreal
Creation date	2008
Contact person (contact information of the organization)	Johanne Daigle Tandem Rivière-des-Prairies Pointe-aux-Trembles 12125 Notre-Dame St. East Montreal, Quebec H1B 2Y9 Phone: 514 645-5328 Fax: 514 645-7754 Email: tandemrdpat@centre-roussin.qc.ca
Number of pages	47
How to get the tool	Contact the organization



For teaching purposes, it is recommended to have a discussion with several experts after the viewing of the DVD. The relevance of having this panel of experts and its composition are explained in the intervention guide.

Other tools are included in the *Intervention guide*. It contains a guide to housing, *Guide pour se loger 2008-2009* (Bel Age), which is a grid to evaluate visited institutions. It is divided into seven categories. One only has to check yes or no to statements related to the institution:

- The facilities (size and appearance of the building, lighting, access to a garden or park, a church, a hospital, etc.)
- What can be found in the institution
- The room or apartment (room size, storage, balcony, heating control, etc.)
- Care services provided (medical exams, on-site nurse, care for semi-autonomous people, etc.)
- Other services (housekeeping, laundry, catering, etc.)
- The atmosphere (friendly and dedicated staff, possibility of some privacy, etc.)
- The cost

Annex 1, *Are you a witness?*, is inspired from the brochure *Veillir sans violence* by RIFVEL (see resource sheet). This questionnaire for seniors or potential witnesses of a situation of abuse presents a list of situations in connection with "the person I suspect to be a victim" and another list for his or her behavior. In addition, a list of situations for "the person I suspect to be an abuser" and another for his or her behavior is found therein. Subsequently, help to analyze the answers and act accordingly is provided.

Annex 2, *Are you a witness?*, is also inspired by the brochure *Veillir sans violence* by RIFVEL. This short questionnaire is divided into four sections: "How do you feel?", "How are things going with your family?", "Are you well appreciated? " and "Is there only one person who is taking care of you? ". If the person answers "yes" to one or more of the questions, he/she is invited to talk about it and appropriate resources are offered.