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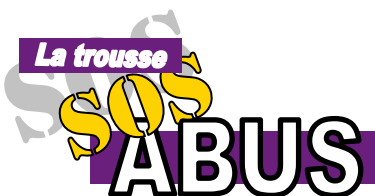
BRIEF DESCRIPTION OF THE TOOL:

The CPM/CPD offers a range of courses that can adapt to the needs of each community. The training plan selected by an institution may contain one or more of the following topics:

- Respect for users
- Everyday applications
- The roles of different actors in situations of violation of the right
- A quality living environment
- Preventing abuse and exploitation
- User rights vs. restraints and isolation
- Protective supervision regimens, the mandate given in anticipation of incapacity, and the living will
- Upon request, any other topic of interest to the staff persons of an institution

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Tool name	Formations sur mesure
Document type	Training
Type(s) of abuse	Civil rights
Intended for	For the staff of health facilities and social services
Issued by (organization)	Council for the protection of patients
City (region)	Montreal
Creation date	1974
Contact person (contact information of the organization)	Souad Zachzouhi Council for the protection of patients 1000 St-Antoine West, Suite 609 Montreal, Quebec H3C 3R7 Phone: 514 861-5922 Fax: 514 861-5189 Email: info@cpm.qc.ca Website: www.cpm.qc.ca
How to get the tool	Contact the organization
Distinctive features	Duration: three hours The training is available at a cost of \$750.00. For organizations that are affiliates, the cost is \$90.00 per hour. The costs of the teaching material and, where appropriate, travel expenses and accommodation are extra. Possibility of customized training for a day



Training is aimed at management personnel, the health personnel (all categories) and support staff. The interactive nature of the training promotes the participation of the health personnel. In addition, our trainers have extensive use of case studies to illustrate the law and applicable jurisprudence.