

Bien vieillir en sécurité et sans maltraitance en logement social

F-12

TRAINING

BRIEF DESCRIPTION OF THE TOOL:

This personalized training, given currently in social housing residences, is aimed at equipping staff, managers and service providers in light of the new customer-centered focus of Quebec's SHQ and OMH.

This training allows participants to gain insights on the gerontological concept of positive aging and on the mandate of the OMH and their employees with regard to the positive aging of tenants/residents. An overview of the social psychology of aging and of retirement behaviors helps to clarify the life trajectories of tenants/residents.

The recreational kit that is provided with the training helps break isolation and promote the fun-loving and creative potential of tenants/residents. This training also aims to counter abuse and maltreatment, to draw up a plan of action for OMH's and to establish clear protocols with partners within the community.

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Tool name	Bien vieillir en sécurité et sans maltraitance en logement social
Document type	Training / Conference (<i>PowerPoint</i>)
Type(s) of abuse	Abuse among elderly tenants, domestic violence, physical abuse, psychological abuse, financial abuse and multifaceted maltreatment
Intended for	Community service providers, socio-community agents, regular staff, administrators, managers of the SHQ and ROHQ
Issued by (organization)	Centre de formation sur mesure Yvon Riendeau Imm (1986-2009)
City (region)	Quebec
Date of Creation	2007
Contact person (contact information of the organization)	Yvon Riendeau, M.A., B.Ed 1031 Crawford Street Verdun, Quebec H4H 2N3 Phone: 514 761-0560 Email: riendeau.yvon@courrier.csdqs.qc.ca
Number of pages	Slide show of 52 slides
How to get the tool	Contact the organization
Distinctive features	Available in French and English Personalized Interactive Training (duration: 7 hours) Conference for tenants/residents (duration: 2 hours)

