Maître de sa vie et de ses biens

T R A I N I N G

BRIEF DESCRIPTION OF THE TOOL:

This training provided to the staff of financial institutions aims to:

- Raise awareness of the warning signs to detect financial abuse
- Provide avenues for action to prevent or intervene in situations of financial abuse
- Support collaboration between financial institutions and partners in the MRC Memphremagog to prevent or intervene in situations of financial abuse
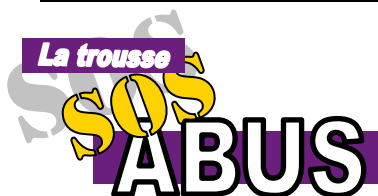- Provide a safe environment to protect seniors from financial abuse

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Tool name	Maître de sa vie et de ses biens : la prévention et l'intervention en situation d'abus financiers chez les personnes aînées
Document type	Training (*Powerpoint*)
Type(s) of abuse	Financial
Intended for	Staff of financial institutions
Issued by (organization)	Table de concertation des aînés, MRC Memphremagog
City (region)	Magog
Creation date	2007
Number of people reached	250
Contact person (contact information of the organization)	Paul Martel, community organizer CSSS Memphremagog 50 Saint-Patrice St. East Magog, Quebec J1X 3X3 Phone: 819 843-2292 ext 2320 Toll Free: 1 800 268-2572 Email: pmartel.mm@ssss.gouv.qc.ca
Number of pages	35 slides
How to get the tool	Contact Paul Martel
	Distinctive features: This training is succinct, relevant and innovative in an industry where the abuses, to date, have been more frequent in the older population. It is important to provide tools to staff of financial institutions because they have a ringside seat for witnessing abuse. This tool is based on the program *Maître de sa vie et de ses biens* by Quebec's Fédération des Caisses Desjardins.

La trousse SOS ABUS

This training consists of 11 sections:

- Learning objectives
- Statistics on the MRC Memphremagog
- Presentation of the problem of abuse
- Typical profile of the elderly victim
- Profile of the abuser
- Methods used by abusers
- Warning signs
- Avenues for action
- Methods of collaboration between financial institutions and the CLSC Memphremagog
- How to ensure the confidentiality and authenticity of a partner
- Help resources